

Looking for a choice in local phone service that gives you great rates?

- Single or multiple lines
- Local and long distance service
- Unlimited local calls**
- Convenient calling features

CALL 1 800 897-1466

Save over 18% with AT&T Digital Phone Service.

	AT&T Digital Phone 2-line By the Minute Plan	Ameritech* local service w/AT&T Long Distance
PRICE	\$28.95	\$22.06
	2	
	Caller ID*/Call Waiting/3 Way Calling/Call Waiting w/Caller ID	Caller ID/Call Waiting/ 3 Way Calling
	Included	\$7.70*
	Included	
	\$28.95	

You Can Save

18.9%

Not available in all areas. Not valid with any other offer. Offer valid 4/1/01-5/31/01. Not available to current or former AT&T Digital Phone Service customers. *Requires Caller ID equipment. **Inside wiring charges may apply. Free month of service is equal to the monthly recurring charge of the package to which you subscribe. *Applies to one line only. Price varies by state. Charges will apply when free trial period ends. **Call to find out about your designated local calling area. †Based on Ameritech's la carte rates effective 3/8/01. †Average usage within Bands A & B. ***Monthly fee for AT&T One Rate 7 Cents Plan. Long distance usage rates comparable to AT&T Digital Phone usage rates. ****Additional features, long distance and extended metropolitan calling areas not included. Indicated features included only on 1st line. Total cost excludes taxes and surcharges. Call for details. © 2001 AT&T. All Rights Reserved.

ICC Docket No. 01-0662
Ameritech Illinois Ex. 14.0 (Heritage)
Schedule DOH - 1: PUBLIC
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UNITED
Mileage Plus.

GET 5,000 MILES
when you go local!
CALL
1-800-230-5045
NOW!

*****AUTO**3-DIGIT 608

Riverdale, IL 60827-2225

|||||

Dear [REDACTED]

Mileage Plus Number: 0307049900

Illinois now has a choice in local service.

Introducing
One Company
ADVANTAGE™

With One Company Advantage 200, you can get *both* local and long distance calling — all on one simple phone bill. And you can earn up to 5,000 bonus miles.*

- Totally **unlimited local** calling
- **200 minutes** of long distance every month all day, every day, in-state and out-of-state
- **7¢ a minute** over 200 minutes**
- **All for up to \$33.99** a month*
- **Great savings** on convenient features such as caller ID and call waiting
- Up to **5,000** bonus Mileage Plus® miles
- **5 miles** for every dollar spent on local and long distance**

~~Only MCI can give you the opportunity to earn Mileage Plus miles with every local and long distance dollar you spend.~~

Sincerely,

John E. Becvar

John E. Becvar
Manager, Partnership Marketing
United Airlines

Kristi Berg

Kristi Berg
Program Manager
MCI

P.S. Hurry! 5,000 bonus miles offer expires 7/31/01.

For 5,000 Mileage Plus miles call MCI at 1-800-230-5045.

MCI

Call 1-800-215-9984
to join MCI and activate your
\$50 Prepaid Calling Card
and receive 5,000 bonus miles!

**Finally the pleasure
of hanging up
on Ameritech.**

Introducing RCN Telephone Service.

You can't argue with the numbers.

Switch to RCN and start saving 15% on your local phone bill. Exactly how much difference does 15% make? Grab a calculator and your last Ameritech phone bill. Don't worry, this will be easy.

Add together the amount you paid for local calls and local services.

Now take off 15% (In other words, multiply your answer by 0.15).

Presto! Now you know how much you can save with RCN.

Extra Credit—multiply that number by 12 to find out approximately how much you can save over an entire year. You'll see it's like getting almost two months of local phone service for free.

We're RCN, and we want to be your phone company.

Choose RCN Telephone and choose to save.

For the first time, you have a choice in local phone service, and that choice is RCN. We take Ameritech's rates and discount them by 15%. It's as simple as that. Thanks to the RCN Megaband™ network we can deliver the same clarity and the same features as Ameritech. The only difference is you'll pay less. And if you also choose our long distance service, you'll save 5% more, for a total of 20% off your local phone bill.

With RCN you get it all.

If you have it with Ameritech, you'll have it with RCN.

Call Waiting	Three-Way Calling
Caller ID	Automatic Callback
Voice Mail	...And More!

Change is good. And easy.

Switching to RCN is easy. Just give us a call. That's it. There's no need for a technician to visit your home. Plus, you can keep your current telephone number—or numbers if you have multiple lines—and at least 15% more of your money.

And the answer is...

Who's right? RCN is the nation's largest facilities-based provider of residential bundled telecommunications and features a full-service operation right here in Chicago.

How can RCN afford to charge less than Ameritech? It's all about competition. You see, we really want to be your phone company. So we built Megaband - our brand new, super-advanced fiber optic network that's so efficient we can pass along savings to you.

Doesn't this mean the service will be worse? Clear as a bell, or actually as clear as Ameritech.

Can't you still find RCN in the Yellow Pages? Absolutely. And family and friends around the country will still be able to look you up in directories.

Who will be answering the phone? We have a full staff of friendly, knowledgeable people right here in Chicago. And they're ready to answer any of your questions. Real people. Real answers. Real fast.

What kind of features can I get? With RCN you can get the popular and frequently used features that you're used to.

Isn't this too good to be true? No, it isn't. With RCN you save at least 15% each and every month. Sound too good to be true? It isn't. Because Megaband is so efficient, we can take Ameritech's rates and discount them. Bottom line, you can save money every month!

100% Risk-Free Guarantee.

Getting RCN Telephone Services is 100% risk-free. Really. In the unlikely event that you are not completely satisfied with your new telephone services within 60 days, we'll pay to switch you back.

Did we mention that you can save at least 15%?

With our 100% risk-free guarantee there's nothing to lose except 15% or more off your local phone bill. So pick up the phone!

Start saving today!
1.866.592.1952



Z-Line Home Edition™

THE SMART CHOICE IN LOCAL AND LONG DISTANCE PHONE SERVICE

Get paid to Switch and Save!

Call toll-free 1-866-367-4411 now to switch to Z-Line Home Edition™, and we'll give you a **\$25 Webcertificate**, good as cash at any online retailer that accepts MasterCard®, in addition to the regular savings you'll enjoy as a Z-Line Home Edition member!

Z-Line Home Edition is complete phone service from one company, on one bill, for one low price.

For **\$24.99** per month you get **residential local phone service with 30 minutes of long distance calling included per month**, plus Voicemail, Call Waiting and Find Me Call Forwarding. There's no charge to switch, and you keep your same phone number!

Need more long distance minutes or extra features? Add an additional 90 long distance minutes, OR a feature pack including Caller ID, Speed Calling and 3-way Calling, to your plan for only **\$4.99** per month each.

So call toll-free **1-866-367-4411** now to switch to Z-Line Home Edition, the one complete phone service.

Why have a phone line when you can have a Z-Line?

Switching your current service is free! If you do not currently have service, a onetime installation fee of \$69.99 may apply. State-to-state and in-state domestic long distance rates outside of plan start as low as 6.9¢ per minute. Some states have a per minute charge for local calling outside of plan. All rates apply 24 hours a day, seven days a week. Rates vary by state and by plan selected. Monthly rate does not include applicable taxes and regulatory surcharges. Terms and conditions apply. Webcertificate can be used anywhere online MasterCard is accepted, value ranging from \$20 to \$35 depending upon the service plan you select. You must provide a valid e-mail address and remain a Z-Line Home Edition customer for at least 30 days to receive your FREE Webcertificate, after which time your Webcertificate will be e-mailed to the address you provide upon enrolling for service. Offer valid for new Z-Line Home Edition customers only. Not valid with any other offer.

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*Z-Line Home Edition™ includes all these features.
Compare and see how you can save up to 23%.*

Phone Service	Z-Tel®	Ameritech®
Local Phone Service	Included	\$5.68
Local Calling*	600 Included	\$10.00
Free Long Distance Minutes*	30 Included	\$6.15
Enhanced Phone Features		
Call Waiting and Find Me Call Forwarding	All Included	\$4.50
Voicemail	Included Web or Phone	\$5.95 Phone only

Package Totals **\$24.99** **\$32.28**

*Z-Tel makes certain assumptions regarding an individual's monthly calling patterns and features purchases. Savings could be higher or lower than the Pricing Comparison. Comparison rates that represent a savings situation. Prices used in compiling the competitive analysis were obtained from publicly available tariffs price lists from the major local provider in your area and major long distance carriers. The underlying used for comparison purposes are subject to change.

Save with Z-Line Home Edition

THE FACE OF THIS DOCUMENT IS BLUE ON WHITE PAPER

THIS IS NOT A REAL WEBCERTIFICATE

66-798 NO. 000000000
531



Home Phone:
My Home Phone is correct. If not, _____
My 2nd Phone Line is: _____

\$25 WEBCERTIFICATE

CHECK NO.
NOT FOR USE AS LEGAL TENDER

\$25.00

AMOUNT

PAY TO THE ORDER OF

CAROL STREAM, IL 60188-3909
[Barcode]

[Signature]
AUTHORIZED SIGNATURE

* Actual Webcertificate will be sent to the email address provided upon enrolling

Social Security Number



Z-Line Home
Edition

■ Features & Options ■ Customer Care ■ Investor Info ■ About Us ■ Members

What We Offer

How You Benefit

Compare Our Service

Away From Home?

Area Code Changes

Pricing & Availability

Sign Up Now!

Z-Line Home Edition

Compare Us With the Rest in Illinois

[Select Another State](#)

Z-Line Home Edition™ is a unique package other companies just can't match. See for yourself:

	Z-Line Home Edition	A Major Local Phone Company
Basic Local Phone Service	Included	\$5.68
Local Calling*	3000 minutes included	\$25.64
In State/State to State LD*	100 minutes included	\$16.31

Enhanced Services Package Includes

Voicemail	Included	
Call Forwarding (Find Me)	Included	
Call Waiting	Included	
Speed Calling	Included	
3-Way Calling	Included	
Caller ID	Included	\$22.50 for all six features above

Z-Line Home Edition Technology

Web Accessible Voicemail	Free	None
Z-Line™ Features	Free	None
Group Messaging	Free	None
Z-Alerts™ (personal alerts on weather, news, & finance)	Free	None

Package Totals	Z-Line Home Edition	A Major Local Phone Company
	\$49.99	\$70.13

The bottom line is simple: Z-Line Home Edition gives you a minimum savings of more than 28% over the other guys! That's over \$240 a year!

All above rates are quoted on a per-month basis. Pricing plans vary by geographic area. Rate comparisons for other states are located on [Compare Our Service](#) page. * Z-Tel made certain assumptions regarding an individual's monthly calling patterns and behavior. Z-Tel believes these assumptions accurately reflect the usage patterns of a typical residential consumer in any given month. Savings could be higher or lower than the Pricing Comparison, depending upon the particular usage of the individual. The assumptions used in preparing this Pricing Comparison are based upon rates contained in publicly available tariffs and price lists from major telecommunications carriers. The underlying rates used for comparison purposes are subject to change.

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